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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR			ATTORNEY DOCKET NO.
09/474,492	12/29/99	7 FOTH		Т	E-974
		mana an	コ	EXAMINER	
TM02/0913 STEVEN J SHAPIRO				WASYLCHAK,S	
PITNEY BOWES INC				ART UNIT	PAPER NUMBER
INTELLECTUA 35 WATERVIE SHELTON CT	EW DRIVE F	) TECH LAW DEPT P O BOX 3000		2164 DATE MAILED:	09/13/01

Please find below and/or attached an Office communication concerning this application or proceeding.

**Commissioner of Patents and Trademarks** 

AN,

## Office Action Summary

Application No.

09/474492 FOTH et af

Examiner Group Art Unit

WASYLCHAK 2164

-The MAILING DATE of this communication appears on the	e cover sneet beneath the correspondence address
Period for Reply	2
<b>PERIOD FOR REPLY</b> A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIF OF THIS COMMUNICATION.	
<ul> <li>Extensions of time may be available under the provisions of 37 CFR 1.136(a). In from the mailing date of this communication.</li> <li>If the period for reply specified above is less than thirty (30) days, a reply within</li> <li>If NO period for reply is specified above, such period shall, by default, expire SI</li> <li>Failure to reply within the set or extended period for reply will, by statute, cause</li> </ul>	the statutory minimum of thirty (30) days will be considered timely.  X (6) MONTHS from the mailing date of this communication.
Status	•
☐ Responsive to communication(s) filed on	
☐ This action is FINAL.	
☐ Since this application is in condition for allowance except for form accordance with the practice under Ex parte Quayle, 1935 C.D. 1	nal matters, <b>prosecution as to the merits is closed</b> in 1; 453 O.G. 213.
Disposition of Claims	
X Claim(s)	is/are pending in the application.
Of the above claim(s)	is/are withdrawn from consideration.
Claim(s)	is/are allowed.
© Claim(s) / -/ 2	is/are rejected.
☐ Claim(s)	is/are objected to.
☐ Claim(s)	are subject to restriction or election
Application Papers	requirement.
☐ See the attached Notice of Draftsperson's Patent Drawing Review	ew. PTO-948.
☐ The proposed drawing correction, filed on	is □ approved □ disapproved.
☐ The drawing(s) filed on is/are objected to b	by the Examiner.
☐ The specification is objected to by the Examiner.	
☐ The oath or declaration is objected to by the Examiner.	
Priority under 35 U.S.C. § 119 (a)-(d)	
<ul> <li>□ Acknowledgment is made of a claim for foreign priority under 35</li> <li>□ All □ Some* □ None of the CERTIFIED copies of the priority received.</li> </ul>	5 U.S.C. § 11 9(a)-(d). ority documents have been
received in Application No. (Series Code/Serial Number)	
received in this national stage application from the Internation	nal Bureau (PCT Rule 1 7.2(a)).
*Certified copies not received:	·
Attachment(s)	
Information Disclosure Statement(s), PTO-1449, Paper No(s)	
Notice of Reference(s) Cited, PTO-892	□ Notice of Informal Patent Application, PTO-15
☐ Notice of Draftsperson's Patent Drawing Review, PTO-948	☐ Other

U. S. Patent and Trademark Office PTO-326 (Rev. 9-97)

Part of Paper No.

**Office Action Summary** 

Art Unit: 2164

## **DETAILED ACTION**

## Claim Rejections - 35 USC § 103

- 1. The following is a quotation of 35.U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 2. Claims 1-12 rejected under 35 U.S.C. 103(a) as being unpatentable over Rose et al (US 5,757,917).

As per claim 1,

A method for facilitating electronic refunds in an online commercial transaction, the method comprising the steps of:

- A) establishing communication over a network between a payment computer and a buyer computer; / abstract; fig 1(115),12, 14, 20; col 1, lines 65-67 to col 2, line 6; col 4, lines 46-52
- B) creating at the payment computer a vault having buyer funds therein and a refund account for a buyer; / col 3, lines 38-43; col 5, lines 25-30; col 6, lines 19-21, 33-37.

The reference fails to teach the feature a segregated refund account.

Official notice is taken that this feature is old and well known in

the e-commerce art and / or retail art. It would have been obvious to one of
ordinary skill in the art at the time of applicant's invention to implement this
feature for the advantage of a decentralized account structure for faster access for

Art Unit: 2164

entering the transaction, a segregated audit trail and faster feedback to access individual accounts.

C) receiving at the payment computer a plurality of requests from the buyer computer to purchase items, each of the plurality of requests being associated with a corresponding one of the items; / fig 1(10); col 5, lines 60-64. The reference fails to teach the feature of multiple requests.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of increased revenue.

D) accepting the plurality of requests to purchase items and debiting the vault to account for costs related to all of the items; / col 6, lines 19-21, lines 33-38. The reference fails to teach the feature of debiting.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of maintaining proper accounting for subsequent audits.

E) receiving at the payment computer from the buyer computer a buyer selected request to refund the cost of at least one of the corresponding ones of the items; and / col 6, lines 19-20. The reference fails to teach the feature of refunds.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of

Art Unit: 2164

ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of meeting a standard commercial practice to sustain customer satisfaction.

F) upon receipt of the request to refund, the payment computer accounting for the cost of the at least one of the corresponding ones of the items in the refund account and credits the vault with the cost of the at least one of the corresponding ones of the items thereby effectuating a refund to the buyer. / col 6, lines 19-20. The reference fails to teach the feature of crediting accounts.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of maintaining proper accounting for subsequent audits. As per claim 2,

A method as recited in claim 1, further comprising the steps of processing additional buyer selected requests to refund the costs of other ones of the corresponding ones of the items and accounting for the costs of the other ones of the corresponding ones of the items in the refund account; and / col 6, lines 19-20. The reference fails to teach the feature of multiple requests.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of segregating a decentralized account structure for faster

Art Unit: 2164

access for entering the transaction, a segregated audit trail and faster feedback to access individual accounts.

-at times when a total cost of all requests to refund that are accounted for in the refund account exceed a threshold value, rendering the vault inactive. / col 6, lines 19-20.

The reference fails to teach the feature of threshold value.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of preventing losses.

As per claim 3,

A method as recited in claim 2, further comprising ensuring that the buyer is compensated for buyer funds remaining in the vault at the time the vault is rendered inactive. / col 6, lines 19-20. The reference fails to teach the feature compensation for buyer funds upon an inactive account.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of maintaining proper accounting records for inactive accounts.

As per claim 4,

A method as recited in claim 3, further comprising keeping a transaction log of all of the buyer purchases and requests to refund. / col 6, lines 19-20. The

Art Unit: 2164

reference fails to teach the feature of a refund transaction log.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of maintaining a "set of books" to meet generally accepted accounting principles.

As per claim 5,

A method as recited in claim 4, further comprising the step of checking the transaction log to determine if the at least one of the corresponding ones of the items was previously purchased by the buyer and at times when the at least one of the corresponding ones of the items was not previously purchased by the buyer inhibiting step F) from occurring. / col 6, lines 19-20.

The reference fails to teach the feature log checking for previous and nonprevious purchases.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of preventing losses.

As per claim 6,

A method as recited in claim 5, further comprising checking the transaction log to determine if the buyer selected request to refund the cost of the at least one of the corresponding ones of the items was previously made and at times

Art Unit: 2164

when the buyer selected request to refund the cost of the at least one of the corresponding ones of the items was previously made inhibiting step F) from occurring. / col 6, lines 19-20.

The reference fails to teach the feature of log checking for purchases.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of preventing losses.

As per claim 7,

A method as recited in claim 6, further comprising keeping at the payment computer a count of the number of additional requests to refund the costs of other ones of the corresponding ones of the items and inhibiting step F) from occurring if the number exceeds a threshold number. / col 6, lines 19-20.

The reference fails to teach the feature of additional refund requests.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of preventing losses.

As per claim 8,

A method as recited in claim 7, further comprising at times when all costs accounted for in the refund account do not exceed the threshold value over a

Art Unit: 2164

predetermined period of time, resetting the refund account to an initial value. / col 6, lines 19-20.

The reference fails to teach the feature of resetting to initial value.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of maintaining a proper "set of books" for accounting purposes.

As per claim 9,

A method as recited in claim 1, further comprising keeping a transaction log of all of the buyer purchases and requests to refund. / col 6, lines 19-20.

The reference fails to teach the feature of a transaction log for purchases and refunds.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of maintaining a proper "set of books" for accounting purposes.

As per claim 10,

A method as recited in claim 9, further comprising the step of checking the transaction log to determine if the at least one of the corresponding ones of the items was previously purchased by the buyer and at times when the at least one of the

Art Unit: 2164

corresponding ones of the items was not previously purchased by the buyer inhibiting step F) from occurring. / col 6, lines 19-20.

The reference fails to teach the feature of a transaction log for the aforementioned purchases.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of preventing losses.

As per claim 11,

A method as recited in claim 10, further comprising checking the transaction log to determine if the buyer selected request to refund the cost of the at least one of the corresponding ones of the items was previously made and at times when the buyer selected request to refund the cost of the at least one of the corresponding ones of the items was previously made inhibiting step F) from occurring. / col 6, lines 19-20.

The reference fails to teach the feature of refund requests.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of preventing losses.

Application/Control Number: 09/474,492 Page 10

Art Unit: 2164

As per claim 12,

A broker computer having a computer-readable medium including computer-executable instructions for performing the steps in the computer-implemented method of claim 1. / abstract; fig 1(115), 12, 14, 20. col 6, lines 19-20.

The reference fails to teach the feature of a broker computer.

Official notice is taken that this feature is old and well known in the e-commerce art and / or retail art. It would have been obvious to one of ordinary skill in the art at the time of applicant's invention to implement this feature for the advantage of a decentralized network system as in the seller's agent (fig 1(115), col 6, lines 35-36) for faster feedback in accessing accounts.

This action is **NON-FINAL**. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Steven R. Wasylchak whose telephone number is (703) 308-2848. The examiner can normally be reached on Monday-Friday from 7:00 a.m. to 6:00 p.m. EST.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Vincent Millin, can be reached at (703) 308-1065. The fax number for Art Unit 2164 is (703) 308-1396.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is

(703) 305-3900.

Steven Wasvichak

9/9/01

SUPERVISORY PATENT EXAMINER
TECHNOLOGY CENTER 2100